

ANNUAL REPORT
2012



Mission

Gwinnett County Health and Human Services partners with the community to provide senior citizens, families, and individuals with opportunities to participate in quality programs, services, and facilities to improve their health and well-being.

Vision

The vision of the Gwinnett County Health and Human Services Division is that all Gwinnett County residents experience an enhanced quality of life.

Values

- We believe in honesty, integrity, and ethical conduct
- We are customer-oriented and both accountable and responsive to our citizens
- We believe in teamwork and collaboration with our community partners
- We promote safety, cost efficiency, innovation, and service excellence



About Health and Human Services

Managing Staff

Division Director
 Senior Services Manager
 Resource and Marketing Coordinator
 Public Relations Specialist
 Volunteer Specialist
 Buford Human Services Center Coordinator
 Norcross Human Services Center Coordinator
 Centerville Community Center Coordinator
 Senior Center Coordinator
 Health Services Coordinator
 Social Services Coordinator
 Food Services Coordinator

Pat **Baker**
 Jamie **Cramer**
 Gary **Galloway**
 Melanie **Miller**
 Shawn **Valadez**
 Ingrid **Patrick**
 Doris **Dietrich**
 Vivian **Gaither**
 Tim **Morris**
 Arlene **Williams**
 Ava **Camejo-Douglas**
 Steven **Nelly**



Pat Baker
 Division Director

2012 at a Glance

Grants to Senior Services (ARC and MARTA)	\$1,458,384
Donations to Senior Services	\$120,502
Programs, classes, and events	392
Number of people served	413,241
Number OneStop Newsletters	24,000
Health and Human Services website hits	172,317
Partnerships	115
Home-delivered meals	97,303
One-way passenger trips	36,173
Congregate meals served	59,090
Information and assistance calls	20,323
Homemaker service hours	2,298
Care management hours	3,592
Volunteer hours	66,125
In-home respite care	3,899

2012 Highlights

Phase Two of Gwinnett Senior Services Center:

Gwinnett officials hosted a groundbreaking ceremony on November 30 for the second phase of the Gwinnett Senior Services Center. This phase will add a 12,000 square foot, fully-equipped kitchen to prepare and package meals for the home delivered and congregate meals programs. The \$2.9 million project was funded through federal CDBG funds. The facility will provide up to 2,000 more prepared meals for seniors and caregivers and is designed as a LEED Silver building.

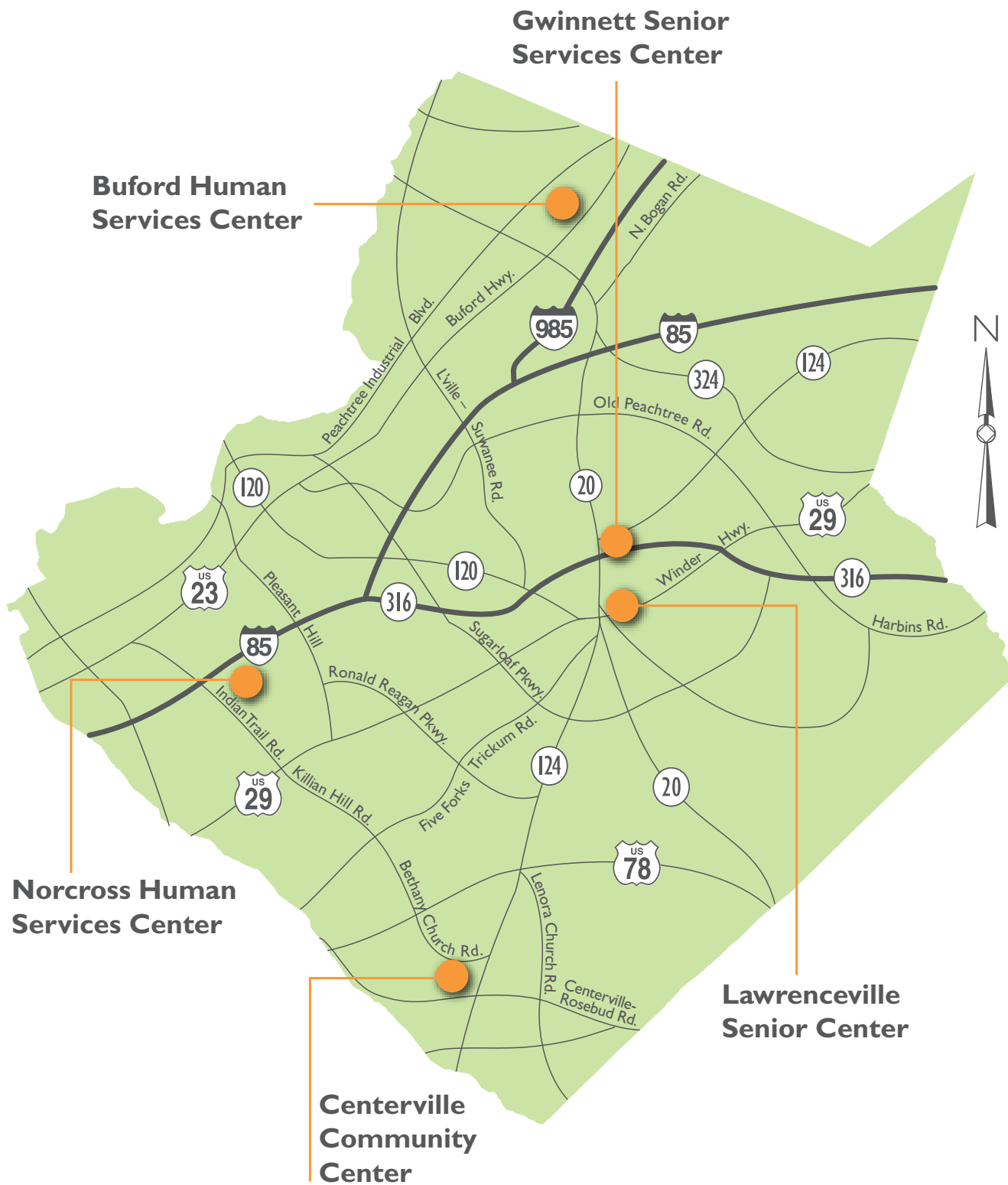
New programs that began in 2012:

- Senior Services collaborated with Eastside Heritage Behavioral Health Center in November on a four evening series on Mental Health Issues of Family Caregivers
- Prostate Cancer Awareness workshops (Norcross Human Services Center)
- Groups sessions for Survivors Network of those Abused by Priests (SNAP) (Norcross Human Services Center)
- GED classes for adults and youth 16-up (Norcross Human Services Center)
- CRCT tutoring for children and youth in elementary and middle school grades (Centerville Community Center)
- Inventors Club of Centerville for Children/Youth (science, math, engineering, and technology based program) (Centerville Community Center)
- Cultural Food Camps that used cooking and food as way to teach youth about countries, customs, traditions, languages, and lifestyles around the world (Centerville Community Center)
- Zumba for Families (Centerville Community Center)
- Drawing and Acrylic Painting for Seniors (Centerville Community Center)
- Career Workshops for Adults (Centerville Community Center)
- Yoga for Adults (Centerville Community Center)
- Karate for Youth and Families (Centerville Community Center)
- Self Defense for Women (Centerville Community Center)
- Kids of Divorced Parents Support Group (Centerville Community Center)
- Youth Employment and Career Services Spring Break Camp (Centerville Community Center)
- Social Studies and MathMagic Camps (Centerville Community Center)
- It's Your Planet, Love It! Day Camp for Girls (Centerville Community Center)

Award-Winning Director:

Pat Baker, Division Director for Health and Human Services, was awarded the Elsie Alvis Award at the 57th Annual Georgia Gerontology Society Conference in August. This award recognizes outstanding professionalism in gerontology for those with 15 or more years of service.







Please consider the environment before printing this report.