

NEWS YOU CAN USE



Gwinnett County Transit

Breeze System – Frequently Asked Questions

How do I transfer from MARTA to a GCT bus?

You must have a Breeze Card or Ticket to transfer **free** from MARTA to GCT (must tap to exit rail station to receive free transfer). The new Breeze System does not issue paper transfers from MARTA fareboxes or fare gates. When the Breeze System is installed all you will need to do is tap your Breeze card or ticket on the Reader. The Breeze system will know you have transferred from the MARTA system and allow you to board for free. You must use your Breeze card or ticket when paying for your fare on MARTA or it will not be encoded with a transfer to GCT system.

How do I transfer from a GCT bus to MARTA?

You must have a Breeze card or Ticket to transfer free from GCT to MARTA. Bus Operators will not issue a transfer ticket to MARTA. All you will need to do is tap your Breeze card or ticket on the Reader on the GCT bus. The Breeze system will know you have transferred from GCT to MARTA and allow you to board for free. You must use your Breeze card or ticket when paying for your fare on a GCT bus or it will not be encoded with a transfer to the MARTA system.

Where can I obtain a Breeze Card?

Passengers may obtain Breeze cards at any Breeze Vending Machine (located at all MARTA rail stations or MARTA RideStore. The cost for the card is \$5.00 (includes two MARTA one-way trips). Stored value (cash) must be loaded for GCT trips.

Are the current GCT passes and ticket still available?

The current passes and tickets are still available. However, if you wish to transfer free between MARTA and GCT you must obtain a Breeze card or ticket.

Can I still purchase GCT tickets over the phone or in-person?

GCT tickets may still be purchased over the phone and in-person, and will be mailed to your address.

Can I have both GCT and MARTA fare products on my Breeze Card?

Once GCT is fully converted to the Breeze system, GCT passengers will be able to load GCT fare products on their Breeze cards and tickets at our Customer Service Center and at Breeze Vending Machines located at all MARTA rail stations. MARTA fare products can be loaded on your Breeze card at MARTA RideStores or at Breeze Vending Machines.

If I purchase a trip pass from MARTA, can I use this same pass to start a trip on a GCT bus?

Example: I have a 7 day unlimited pass from MARTA and I want to start a trip on a GCT bus.

No. If you begin your trip on MARTA you **must** have a MARTA pass or stored value (cash) loaded on your Breeze card. If you begin your trip on GCT you **must** have a GCT pass/ticket or stored value (cash) loaded on your Breeze card. MARTA and GCT fare products can only be used on the respective system. Only cash can be universally utilized on both systems.